

Our company's deepest sympathies go out to all who have been impacted by coronavirus outbreaks throughout the world. These are challenging times for everyone, but we have faith that we will all emerge stronger, more resilient and more united than ever.

At Cloud Financial, Inc., we are doing our part to help prevent the further spread of the virus, while also supporting the needs of our clients, employees and community.

This is a rapidly changing situation that we are constantly monitoring. We are striving to put the health, safety, and security of people first. Our approach is grounded in our company's purpose, which ensures that we do everything we can for the betterment of our clients.

Here are some of the ways we are protecting our employees and clients during this difficult time.

Protecting Employee Health and Well Being

The safety of Cloud Financial, Inc. employees is our highest priority. We are continuing to take guidance from government and health officials on how to take all necessary precautions to keep them safe and healthy.

Prioritizing Safety in Our Office Setting

To ensure we can continue to meet our clients needs, our company will continue to operate, but have adjusted our ways of working to protect everyone's safety and well being.

Since the coronavirus outbreak began, we have implemented additional cleaning and sanitization routines, focusing on high-touch surfaces, and have taken steps to restrict visitors to our office.

We have reinforced hygiene and exposure guidelines with our employees. If we become aware that an employee is ill or had direct or indirect contact with someone with COVID-19, we will immediately implement our isolation and sanitization protocols and will begin any necessary quarantine, in line with guidance from local health officials.

Encouraging Remote Working

In line with recommendations to reduce large gatherings and increase social distancing, Cloud Financial, Inc. has asked the majority of our employees to work remotely.

Encouraging Remote Client Meetings

Our office is still open and we will meet with clients upon request, but we are encouraging phone or virtual meetings when possible. We are using Zoom to host virtual meetings, which allows advisors to share their screen with clients.

Supporting Our Communities

We hope by implementing all of these safety precautions and guidelines we will insure not only the safety of our employees and clients, but also our community.

We are grateful to people throughout the world who are providing essential services that keep us safe, take care of us and ensure we have access to food, medicine and many other goods we need for our daily lives.

We depend on healthcare workers, law enforcement officers, emergency service workers, delivery people, supermarket personnel, pharmacists, caregivers, government and health officials and many others who are helping keep essential services available. We appreciate the important contributions they are making for all of us.

We are always here for our clients. Please feel free to reach out to us with your questions and concerns.

Sincerely,

Your Cloud Financial, Inc & Cloud Investments, LLC Family